

**Anand Rathi Share and Stock Brokers Limited.**

Data For the month ending- April 2024

Sr. No.	Received from	Carried forward from previous month	Received during the month	Resolved*	Total Pending#	Pending at the end of the month**		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from investors	44	107	131	20	20	NIL	21 days
2	SEBI SCORES	NIL	12	12	NIL	NIL	NIL	21 days
3	STOCK EXCHANGES	NIL	02	02	00	NIL	NIL	21 days
4	Other sources (if any)	00	01	01	00	NIL	NIL	21 days
5	GRAND TOTAL	44	122	146	20	20	NIL	

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints

Sr. no.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	APRIL 2024	44	122	146	20
	GRAND TOTAL	44	122	146	20

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending###
1	2018-19	02	492	483	11
2	2019-20	11	652	580	83
3	2020-21	83	1113	1182	14
4	2021-22	14	1066	1014	66
5	2022-23	66	737	724	79
6	2023-24	79	1453	1417	115
7	2024-25	115	122	217	20
	Grand Total	370	5635	5546	388

\*\* Inclusive of complaints of previous year resolved in the current year.

### Inclusive of complaints pending as on the last day of the year.